

Residential maintenance guide

www.miragefloors.com

Congratulations!

By choosing Mirage hardwood flooring, you have made the best decision for your home. Thanks to Mirage's unparalleled quality, unique finishing process and your proper care, the beauty of your floors will last for years to come.

Mirage Clean

Eco-friendly (2)

Quality products for quality floors

Specially designed to care for prefinished hardwood flooring, **Mirage Clean** ecofriendly maintenance products are quick and easy to use. They are non-abrasive, leave no marks or residue, and do not require rinsing.

Starter kit contents

- > 1 ultra-resistant mop
- > 1 microfiber mop cover
- > 1 spray cleaner 34 oz. (1 liter)



Mirage Clean products are available at your Authorized Mirage Dealers or online at www.miragefloors.com.

Products sold separately







Concentrated cleaner 34 oz. (1 liter) (4 in 1)



Replacement microfiber mop cover



Mirage Touch repair kit



More satisfaction with less effort

To ensure a durable finish and a beautiful Mirage hardwood floor, follow these quick and easy maintenance tips.



Sweep or vacuum to remove dust and abrasive dirt. The wheels of the vacuum cleaner should be in good condition, and its cleaning accessories must be free of all abrasive particles that could scratch the finish.



Lightly spray the cleaner on the mop cover.



Swiftly wipe the floor surface with the mop, using a to-and-fro motion across the length of the floorboards. Finish cleaning one section before starting on a new area of the floor.



Tips

- > Replace soiled mop covers with a replacement cover to avoid leaving marks on the floor. The mop covers are machine washable; do not use fabric softener during washing or drying, in order to preserve the electrostatic properties of the microfiber.
- > Have enough mop covers on hand for the entire surface to be cleaned.



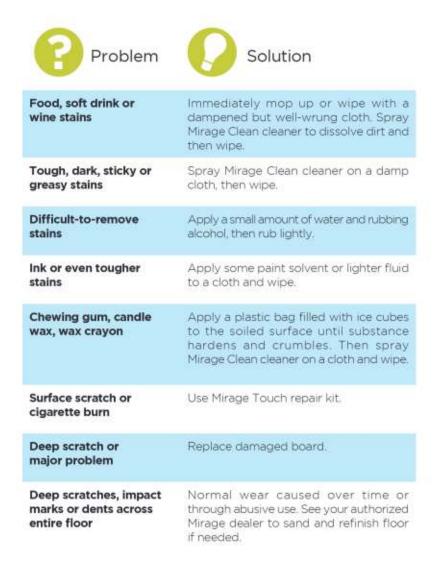
Caution

- > Do not pour cleaner or other liquid directly on the floor.
- Do not use a wet mop that can leave excess water behind.
- > Do not use steam cleaners.
- Never use floor wax, oil-based detergent, or any other household cleaner on the floor. These products can dull or damage the finish, and can leave behind a greasy film that makes the floor slippery, difficult to maintain, and practically impossible to refinish without deep sanding and complete refinishing.



Cleaning tips

Mirage flooring boasts incredibly easy maintenance. However, a few useful tips (see chart below) will allow you to preserve its beauty in the event of minor incidents.



For any questions, feel free to contact our Technical Service Department 1-800-463-1303.

An investment that's easy to protect

Even though the finish on Mirage flooring is more wear-resistant than most of its competitors, it does not render your floor indestructible. A few simple prevention practices will allow you to enjoy the beauty of your floor much longer.

Prevention

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Humidity

Wood is a natural material that reacts to variations in relative humidity and changes dimension following moisture absorption or release. During humid or dry periods, the floor can present distortions or gaps.

- > For optimal results, maintain relative humidity at around 45%.
- > Use a humidifier or a dehumidifier to control relative humidity.
- > Use a hygrometer (relative humidity indicator) to check moisture content in the air to ensure that relative humidity is within the recommended range.



Intense light

The UV protection of Mirage flooring helps slow and reduce yellowing of some natural wood species.

- > Even so, protect your floor from excessive natural or artificial light, which can cause wood to change color.
- Move your carpets and furniture occasionally to keep color changes uniform.

Note: Natural changes in color due to the normal aging of wood is expected, and is not caused by the yellowing of the finish.

Basic rules



- > Keep room temperature at ±72°F (±22°C)
- > To avoid liquid marks, never let spills of any type remain on the surface of the floor. Wipe up spills immediately.

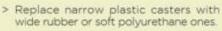




Place mats outside and inside entrances, in front of the kitchen sink, the dishwasher, and all kitchen workstations. Avoid mats with rubber or other dense backing that prevents airflow and traps abrasive dirt and moisture.

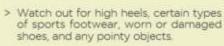


> Attach felt pads under furniture, including chairs, to make them easier to move and to prevent scratches. Keep the pads clean and check their condition.





Protect the floor when moving heavy furniture. Use a mat turned upside down with a slightly smaller piece of plywood on top of it. Place furniture on top and slide it.







> For hardwood flooring installed over a subfloor equipped with radiant heat, avoid all temperature variations of more than 5°F (2.8°C) per day when turning the system on or off. The floor surface temperature must never exceed 80°F (27°C).



The Mirage Touch kit



The Mirage repair kit, specially designed for prefinished wood floors, allows you to repair everyday accidents and restore your floor to its original appearance.

- A wax pencil helps you conceal minor cracks or scratches, fill spaces caused by slight gaps between boards, and repair small nicks and dings.
- > A marker is used to repair light scratches and worn edges.
- A varnish is applied to restore the newly repaired floor to its original appearance.

And that's all it takes! A well-maintained floor keeps your décor looking great year after year!

The repair kit is available at your authorized Mirage dealer or online on www.miragefloors.com.

The Mirage warranty



Manufactured with care by a team combining a passion for wood and the latest technology, Mirage floors guarantee the peace of mind that comes with recommending an impeccable and durable product.

Mirage flooring is covered by several warranties:

- >Structural lifetime limited warranty.
- >35-year finish warranty for residential applications (Nanolinx HD® and DuraMatt®).
- >3-year finish warranty for light commercial applications (Nanolinx HD® and DuraMatt®).
- >5-year finish warranty for commercial applications (Nanolinx* Commercial).

Register your warranty. Fill out the form online now! www.miragefloors.com





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