



Karndean
Designflooring

Caring for your floor



WELCOME

Cleaning and maintaining your Karndean floor

Karndean Designflooring is hardwearing and is easy to clean and look after. Our enhanced surface treatment, K Guard+ helps protect against everyday wear, spills and scuffs. This makes it easier and more environmentally friendly to clean and maintain your floor, giving you peace of mind that your Karndean floor will look great for years to come.



For everyday cleaning follow these simple steps...

1

Use Karndean Clean for everyday care of your floor.



With a soft sweeping brush, remove any loose dirt or dust.



Add 50ml of Karndean Clean (1 notch represents 50ml) to approximately 8-10 liters of clean water.



Mop the Karndean Clean solution onto the whole floor, removing any excess liquid.

Sit back and relax allowing your floor to dry before walking on it.

Inside your Floor Care Kit

- 1 Karndean Clean 750ml
- 2 Karndean Remove 750ml
- 3 Karndean Refresh 750ml
- 4 Floor Protector Pack
- 5 Refresh Pad (soft/white)
- 6 Remove Pad (coarse/white)
- 7 Applicator
- 8 Floor Care Guide



For an occasional refresh follow these simple steps...

After time you may want to treat your floor to some extra care.

We recommend every six to twelve months, depending on wear, that you strip and refresh your floor, to further enhance it's look and durability.

...Remove



Karndean Remove prepares your floor before applying Karndean Refresh.

Dilute Karndean Remove 1 part to 5 with clean water. 200ml of Karndean Remove to one liter of water will cover approximately 108ft². (One notch represents 50ml.)

With a household mop, spread the solution onto the floor liberally and leave to work for five minutes, making sure it does not dry.

Using the blue Applicator [7] with a wet Karndean Remove Pad (coarse/white) [6] from your Floor Care Kit, scrub the floor all over.

Remove the residue with a household mop, rinsing the floor thoroughly with fresh, clean, warm water.

Be careful not to allow Karndean Remove to dry on the floor. Always wear protective gloves when using this product.

...Refresh



Karndean Refresh creates a satin finish to your floor and helps protect it from marks and fine scratches.

Before you start, make sure the floor is completely dry and free of all traces of Karndean Remove.

Using the blue Applicator [7] with the Karndean Refresh Pad (soft/white) [5] from your Floor Care Kit, spread a thin and even layer of undiluted Karndean Refresh onto the floor, in a widthways direction.

Leave this layer to dry for approximately 30 minutes, then repeat the process lengthways.

Rinse the pad thoroughly after use and leave the floor to dry for approximately 6 hours or preferably over night.

Helpful hints and tips

- Mop up spills as soon as possible, using Karndean Clean, to reduce the risk of staining.
- For stubborn stains, spot clean with undiluted Karndean Clean or Remove.
- Use entrance mats to protect against dirt and moisture (ensure they are non rubber-backed to prevent any discoloration of the floor).
- Avoid sliding or dragging furniture or other objects across the floor - use the floor protector pads [\[4\]](#) included in the Floor Care Kit, to prevent scratching.
- Use load bearing casters to protect against indentation from heavy furniture.
- Regularly sweep the floor to remove loose dirt as this can cause fine scratches (we don't recommend you use a steam mop or a vacuum cleaner as they may damage the surface of the floor).
- Avoid the use of regular household cleaners and bleach-based detergents. These could make the floor slippery or cause discoloration.
- If the floor has a streaky appearance, it may be that:
 - a) Karndean Remove has not been removed completely - repeat the process ensuring the floor is rinsed thoroughly; or
 - b) irregular drying of Karndean Refresh due to underfloor heating or strong sunlight - repeat the Karndean Remove and Refresh process, ensuring the floor is protected from heat and strong sunlight until completely dry.
- When applying Karndean Refresh to your floor, be careful not to apply it too thick. Two thin coats will be sufficient.





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Inspired by wood



Inspired by stone



Iconic

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Product Warranties



Art Select Residential Warranty: Lifetime | Commercial Warranty: 20 years

Da Vinci Residential Warranty: Lifetime | Commercial Warranty: 20 years

Van Gogh Residential Warranty: Lifetime | Commercial Warranty: 15 years

Van Gogh Rigid Core Residential Warranty: Lifetime | Commercial Warranty: 15 years

Opus Residential Warranty: Lifetime | Commercial Warranty: 15 years

Knight Tile Residential Warranty: Lifetime | Commercial Warranty: 10 years*

Knight Tile Rigid Core Residential Warranty: Lifetime | Commercial Warranty: 10 years*

Karndean LooseLay Residential Warranty: Lifetime | Commercial Warranty: 15 years

Karndean LooseLay Longboard Residential Warranty: Lifetime | Commercial Warranty: 15 years

Korlok Select Residential Warranty: Lifetime | Commercial Warranty: 15 years

HoldFast Warranty Residential Warranty: Lifetime | Commercial Warranty: 15 years

Korlok Reserve Residential Warranty: Lifetime | Commercial Warranty: 15 years

Karndean Designflooring warrants all of their first quality floor tiles and planks to the original purchaser against wear out for the periods of time listed above, providing the material was installed and maintained properly, and used as intended and recommended. Wear out is defined as a complete removal of pattern and/or color from normal traffic and maintenance. In the event wear out occurs within specified product warranty time frame of the date of purchase, Karndean Designflooring will repair or provide replacement materials only. Furthermore, Karndean Designflooring Tiles and Planks are warranted to be free of any manufacturing defects. Any other implied warranty that the goods shall be fit for a particular purpose is hereby excluded. Karndean Designflooring accepts no responsibility for faulty installation or incorrect maintenance.

This warranty does not include the following:

1. Damage due to: stains, burns, cuts, gouges, scuffs, scratches, indentations, and other accidents or abuse;
2. Discoloration or bond release from hydrostatic pressure or excessive moisture caused by such things as flooding, plumbing and appliance leaks;
3. Installation of flooring over particle board, chipwood, or presswood;
4. Installations where Karndean Designflooring adhesive is not used as required in the Karndean Designflooring Installation Guidelines or where adhesive other than the specified Karndean Designflooring adhesive is applied;
5. Dissatisfaction due to improper installation, maintenance or irregularities; and
6. Reductions in gloss or build up of residue due to improper maintenance or normal wear and gloss reduction from use.

Karndean Designflooring HoldFast Warranty for Korlok Select

Karndean Designflooring will warrant our HoldFast Locking Mechanism to the original purchaser from joint failure for a period of 15 years in Commercial settings, and Lifetime in residential applications against joint failure, provided the material was installed following the Karndean Designflooring Installation Guidelines, and used as intended and recommended. Joint failure is defined as a complete loss of connection between the 5G® connections on the Korlok Select material. In the event joint failure occurs within specified product warranty time frame of the date of purchase, Karndean Designflooring will repair or provide replacement materials only. Karndean Designflooring accepts no responsibility for faulty installation or incorrect maintenance.

This HoldFast Warranty does not include the following:

1. Damage due to: improper shipping, handling or storage of material, installation methods other than those from the Karndean Designflooring Installation Guidelines, or abuse.

*Subject to terms. Commercial warranty covers light commercial use only