

MAINTENANCE & CARE GUIDE

FOR NORTHERN WIDE PLANK HARDWAX OIL FINISHED FLOORS

Northern
WIDE PLANK



NORTHERN WIDE PLANK HARDWAX OILED WOOD FLOORS

NORTHERN WIDE PLANK FLOORS USE A NATURAL HARDWAX OIL FINISH THAT NEEDS TO BE MAINTAINED TO RETAIN THEIR ORIGINAL DURABILITY AND BEAUTIFUL APPEARANCE. OUR HARDWAXOILED SURFACES ARE BREATHABLE, PERMEABLE AND HAVE AN ELEMENT OF ELASTICITY DESIGNED TO FOLLOW THE WOOD'S NATURAL MOVEMENTS BETWEEN SEASON CHANGES. LIKE OTHER NATURAL SURFACES THEY SHOULD BE CLEANED AND NOURISHED FOLLOWING SIMPLE CARE AND MAINTENANCE STEPS.

WHILE NORTHERN WIDE PLANK HARDWAX OILED FLOORS ARE TOUGH, THEY AREN'T INDESTRUCTIBLE. HOWEVER, YOU CAN GENERALLY PREVENT MOST PROBLEMS BEFORE THEY OCCUR WITH PROPER CARE AND MAINTENANCE, ENSURING YOUR NEW FLOOR RETAINS ITS NATURAL BEAUTY, STRENGTH AND DURABILITY.

Please note that different wood species have different qualities such as hardness, sensitivity to indentation and scratching, colour, etc. Light coloured and very dark colored floors, however, are more sensitive to wear-and-tear than mid tones, and therefore may require more frequent cleaning and maintenance. All wood floors color change slowly when exposed to light and may change more when their surfaces are renovated.

HOW OFTEN YOUR WOODEN FLOOR SHOULD RECEIVE THE CYCLES OF MAINTENANCE, DEPENDS ON ITS USAGE. IN RESIDENTIAL AREAS ONCE A WEEK MAY BE ENOUGH TO VACUUM AND DAMP MOP WHILE IN BARS, RESTAURANTS AND OTHER HIGH TRAFFIC AREAS IT MAY BE NECESSARY TO DO THIS DAILY. BELOW YOU WILL FIND AN OVERVIEW OF MAINTENANCE REQUIREMENTS FOR OUR WOOD FLOORING. YOU CAN ALSO FIND HELPFUL HOW TO VIDEOS ON OUR WEBSITE AND REORDER CLEANING AND CARE PRODUCTS AT NORTHERNWIDEPLANK.COM OR REACH OUT TO NWP'S CUSTOMER SERVICE TEAM FOR QUESTIONS RELATING TO YOUR FLOOR AT 877-763-6169

TIPS TO MAINTAINING YOUR NWP WOOD FLOOR

- Do not allow spills of food, wine, coffee, paint, water etc. to stay on the floor, wipe up spillage at once.
- Move appliances and furniture into place by picking and placing to avoid floor contact or by sliding them slowly over the floor on a clean piece of carpet (turned upside down), or on masonite with the smooth side down.
- Use protective felt pads (not metal feet, which mark wood floors) on any appliance and furniture to avoid unnecessary marks and scratches on the floor.
- Maintain normal interior humidity levels. Northern Wide Plank requires a relative humidity range of minimum 35%, maximum 55% and a temperature range 15°C (60°F) to 24°C (75°F) Not maintaining adequate humidity will dry the wood out and create shrinkage, cracking, and gapping in the wood.
- Infloor heating systems must be kept at a constant temperature not exceeding 29°C (85°F) Radial fluctuations in the wood temperature can create irreparable damage. Temperatures should not be raised or lowered more than 2°C (4°F) each 24 hour period.
- Place breathable door mats at entryways of your home to help protect your floor from water, abrasive dust and grit and help save unnecessary clean-up tasks.
- In Commercial spaces, place area rugs in high - or concentrated - traffic areas to make long-term maintenance easier and less expensive.
- Use our recommended Vileda flat mop systems for faster mopping and best results. The head has replaceable mop heads that can be used for both everyday usage and periodic maintenance of the Liquid Wax Cleaner.

DON'T:

- Do not use conditioners, acrylic waxes, or ammonia-based cleaners. Use only NWP Floor Soap or Osmo Wash and Care.
- Do not use vinegar or detergent solutions on the floor and never use a wet mop or pour water directly onto the floor.
- Do not use hardwood floor cleaning machines (unless approved by NWP) or steam cleaners.
- Do not use steel wool or abrasive sanding items on the floor to try and remove tough stains, always follow the recommendations further in this guide for removing stains.
- DO NOT USE TAPE OF ANY KIND ON THE SURFACE OF THE FLOOR as it can remove the finish or leave a residue embedded in the finish.

INITIAL TREATMENT AFTER INSTALLATION

NWP'S HARDWAX OIL FINISH IS MADE FROM NATURAL OILS AND WAXES AND IS AN OPEN PORE FINISH. THIS MEANS THAT WE ARE ENSURING A MICROSCOPIC NATURAL BREATHING FINISH, NOT APPLYING A CLOSED SHEET OF PLASTIC OR LACQUER ACROSS THE CELLS AND SEALING THE WOOD. THIS GIVES YOU NOT ONLY A VERY BEAUTIFUL, NATURAL LOOKING FLOOR BUT ALSO ONE THAT PERFORMS DIFFERENTLY IN DURABILITY THEN A POLYURETHANE OR LACQUER FINISHED FLOOR.

The final stages of construction are generally when the wood floors are most vulnerable to any damage. Construction and drywall dust are leading problems that scratch, and dull the finish, always vacuum dust and debris first before using any water and wash and care to clean the floors as the water and dust can turn into a concrete like paste. Combat this by ensuring the floor is always covered and protected during any construction related work.

For most Residential use, NWP floors can simply be cleaned in the manner described previously in the Regular Maintenance section and assume regular use. In some cases where the floor may be looking lifeless or that it could use a little more visual impact, this can be solved by following the Periodic Maintenance directions and completing an application of the Liquid Wax.

In some instances for specific finishes or in high traffic commercial applications, a further coat of Hardwax oil should be applied. The additional treatment gives the floor greater overall protection, making it more resistant to daily traffic and wear and helps to prevent liquids from penetrating the joints between boards. This process should be completed at the last possible stage prior to the tenant taking possession of the space.

This process is essentially a simplified version of the Renovation process outlined further in this guide. As long as the floors are clean and there is no damage from the construction stage, the floors can usually just be hand mopped, let to dry and a final clear top coat of the Hardwax oil can be buffed on. Care still needs to be taken to protect other elements attached to the floor such as baseboards and porous surfaces. This final coat helps to seal between the plank joints and fill up the open wood pores thus increasing its resistance to dirt, liquids and general wear.

REGULAR CLEANING & DAMP MOPPING

VACUUM REGULARLY TO KEEP FLOORS FREE OF DUST OR DIRT THAT MAY SCRATCH OR DAMAGE THE SURFACE IF REQUIRED VACUUM DAILY

WASH YOUR FLOOR WITH NWP FLOOR SOAP ONLY. USE A DAMP, WELL WRUNG-OUT MOP. THE FLOOR SHOULD BE DRY AGAIN WITHIN 1 MINUTE. FLOOD WASHING OR USING TOO MUCH WATER IS A LEADING CAUSE TO THE FINISH PREMATURELY WEARING AND BREAKING DOWN.

Residential Spaces - Damp mopping can be done weekly

Commercial Spaces - Damp mopping can be done daily if required

STAIN REMOVAL AND SMALL SPOT REPAIRS

All wood floors are susceptible to stains from ordinary household living. Care should be taken to try and limit this from happening by placing breathable mats around kitchen sinks or other food prep areas. Breathable area mats or Rugs can be used in entry ways to limit scratches, water and other outdoor elements. Very light and white floors will show stains or wear much easier. If a floor seems to stain easy it may be an indication that you may be in need of a Periodic Refreshing or Renovation to improve the durability.

Wipe up liquids and food spills as soon as possible with a clean damp cloth. For stubborn stains use NWP's Floor Soap or Liquid Wax to remove or diminish the stain. Floor Soap is generally more effective on acidic related stains while Liquid Wax is more effective on grease or oil related stains but either product is safe to try on any stain.

When Wash and Care is being used to treat a small stain, it can be applied directly out of the container, (No need to mix with Water) Use the green hand holder and red pad to massage the cleaner into the stains and let sit for a few minutes to help break down the stain. Add water and continue to scrub gently until stain goes away or diminishes. Clean up with water and a clean cloth.



Liquid Wax can also be used in a similar manner to treat stains by applying directly to the affected area and simply scrubbing gently the affected area and then ensuring you completely remove the excess. No water should be used with this product as it contains mainly solvents and protective waxes.

Use stain-removers with care, using too much or rubbing too hard can affect the surface finish and colour. In some cases the best results to deal with a stain is to clean it and as well use a colored touch up to mask the stain.

STAIN	REMOVE WITH
Fruit, berries, juice, soft drinks, beer, tea, wine, milk, cream, coffee, pet urine and feces	Floor Soap
Chocolate, grease, whipped cream, rubber marks, oil, tar, asphalt Ink, felt tip pens, stencils, blacking, paint, crayons etc	Liquid Wax

SMALL SPOT REPAIRS

Surface Scuffs and scratches can be touched up with the NWP supplied oils in your Care and Maintenance kit. Surface scratches that do not go deep into the actual wood or have not had any impact on the color and there is no raw wood exposed, can be touched up with the Natural oil. Shake the can well to mix all the ingredients and simply pour out a small amount to the affected area or dab the scratches with a brush, massage the oil gently into the scratches using the green hand holder and cloth pad for larger area's or use the disposable cotton towels for small areas.

For touching up spots that require colored touch up mix the can well and apply with a small brush to the affected spot. Rub in gently using a clean cotton cloth and remove any excess. Always rub off all excess oil and dispose cloths or cotton towels safely. Always try a small sample spot or area first before completing larger spots or sections.

PERIODIC REFRESHING OF FINISH

FROM TIME TO TIME YOUR WOODEN FLOOR WILL NEED REFRESHING WITH LIQUID WAX CLEANER. THIS REGENERATES THE PROTECTIVE OIL-WAX COAT AND IMPROVES THE RESISTANCE TO STAINS AND WEAR WHILE PRESERVING THE CHARM AND CHARISMA OF YOUR FLOOR. THE INTERVAL FOR REFRESHING YOUR FLOOR DEPENDS ON ITS USAGE (USUALLY EVERY 1-3 YEARS FOR RESIDENTIAL AND 3-9 MONTHS FOR COMMERCIAL). REMEMBER THAT AREAS SUBJECTED TO GREATER WEAR THAN THE REST OF THE FLOOR, SUCH AS ENTRY WAYS OR HALLWAYS CAN BE GIVEN LOCALIZED MAINTENANCE MORE OFTEN. THE SURFACE TO BE MAINTAINED MUST BE DRY AND FREE OF DUST AND DIRT.

This process is generally simple and user friendly and can be completed by competent consumers. Always ensure the area is well ventilated during application and for 6-8 hours after. Under normal climate conditions allow 1-2 hours for Liquid Wax to dry before walking on. Lower temperatures and/or higher air humidity can increase the drying time. Product coverage of Liquid Wax strongly depends on the absorption of the substrate, but generally 1 litre of care product covers approx. 800-1,000 square feet. Always use sparingly as otherwise you will get a wax like buildup that will attract dirt and contribute to a dirty looking floor.

STEPS FOR PERIODIC CLEANING & REFRESHING

1. Vacuum clean the floor thoroughly.
2. Follow the Wash and Care instructions and thoroughly clean the floors. Only damp cleaning, the surface should be dry again within a minute. For very dirty floors use the double bucket mopping method along with a floor buffer with a white pad to help scrub and pull the dirt out of the grain.
3. Let the floor surface completely dry. Prior to applying Liquid Wax, the wood surface must be dust-free and completely dry.
4. Shake the tin well to ensure the product is mixed and apply the Liquid Wax sparingly by pouring small amounts (apprx 2 teaspoons at a time) directly out of the tin. Use a flat mop or buffing machine with a white pad to spread thinly and work into the wood grain. Change mop pads and buffing pads as they become saturated. Be sure to remove all excess Liquid wax from the floor surface.

RENOVATION

Even a perfectly cared for floor will one day show signs of wear. This process, known as Renovating the floor should be left to a competent professional that has experience with hardwax oils. NWP floors colors, and surfaces are all developed in house and use certain treatments and processes to achieve an overall look and color. When considering this Renovation process please contact NWP's service department for a contact in your area and the necessary colouring products and instructions to renovate the floor.

One of the great advantages of Hardwax-oiled finished floors is that, unlike traditional lacquers, they can be repaired or refinished without the need for sanding. Northern Wide Plank Hardwax Oiled wood floors can also be partially renovated, allowing you to refinish high traffic areas or walkways without having to completely remove furniture etc from the entire room, saving you a lot of time and work. When applied correctly, NWP's Hardwax Oils are not film-forming and leave no visible overlaps.

To help ensure that the original colour of the floor can be matched please always take note of the product installed and contact Northern Wide Plank's Service Team to obtain the correct materials needed. If a small area is damaged, worn through or needs to be repaired for any other reason, it is sometimes best to replace the damaged boards.

LISTED BELOW IS A BRIEF OVERVIEW AS TO WHAT IS REQUIRED TO COMPLETE THIS RENOVATION PROCESS.

1. All Furniture, carpets or other objects should be moved off of the area's to be renovated.
2. Vacuum clean the floor thoroughly.
3. Tape off all baseboards, or porous surfaces that are connected to the wood floor to protect from the cleaning solutions, oils and mechanical buffing machines that are used.
4. Clean the floor using a mechanical buffer with a white or red pad and soap solution of NWP Floor Soap and water. For more soiled and dirty surfaces use the Osmo Wood Cleaner in diluted solutions in place of the Floor Soap. For very dirty floors use the double bucket mopping method along with the floor buffer to help scrub and pull the dirt out of the grain.
5. Dry the surface using a dry cloth and leave the floor to dry for a minimum of 30 minutes. The wood surface must be clean, free of any dirt in the grain, dust-free and dry before proceeding to oiling.

For heavily contaminated floors or on floors with heavy textures, it might be necessary to repeat steps 4 - 5 to ensure the floor is clean and all dirt and dust removed out of the grain before the next oiling steps. If a color step is needed with your floor follow steps 6 and 7 otherwise you can go directly to step 8.

6. Stir NWP's floor specific stain/coloured oil carefully and apply thinly to the affected areas. Immediately wipe and buff the stain/coloured oil to even it out and remove excess with a dry white cotton cloth. Please follow specific instructions provided by Northern Wide Plank to correctly renovate/touch up the specific floor colour correctly - Some floors may involve multiple layers of colour.
7. Once colouring treatment is done, leave it to dry for approx 12-18 hours before proceeding with the next steps.
8. Stir the Hardwax Oil carefully before applying to the floor, please do not thin. Apply the Hardwax Oil thinly in 2'-3' strips using a floor roller and polish immediately into the floor using a floor buffing machine and white pad.
9. Let the surface rest for 5-10 minutes.
10. Polish the surface using a new dry Microfiber Cloth fitted to the white pad. This is done to make sure that the oil has been evenly spread and any excess is taken off the surface.

Depending on the surface and product, such as NWP's Foundry surfaces, steps 9 and 10 may not be necessary, there should not be any oil left on the surface, the Hardwax oil must be worked into the wood and spread thinly and excess removed. more smooth and pristine surfaces require more attention to detail.

11. Leave to dry for at least 8 - 10 hours. Ensure good ventilation and room temperatures above 18° C.



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LIMITED WARRANTY

FOR NORTHERN WIDE PLANK HARDWAX OIL FINISHED FLOORS



MOISTURE AND HUMIDITY

PLEASE READ BEFORE BEGINNING INSTALLATION

Room temperature and humidity of the installation area should be consistent with normal, year-round living conditions for 3 days before the installation of wood flooring. Room temperature of 15°C (60°F) to 24°C (75°F) and a humidity range of 35% to 55% RH should be maintained during acclimatization, installation, and at all times afterwards.

Warning – humidity levels below these recommended levels will likely cause movement in the flooring, including gapping between pieces and possible cupping and checking/splitting in the face.

Northern Wide Plank will not be held responsible for site conditions. Flooring formats can be susceptible to showing movement such as edge/end shrinking and face checking/splitting from relative humidity below the stated minimums on-site and/or tip raising and subsequent end shrinking if installed over a wet subfloor.

WHAT IS COVERED BY THE NORTHERN WIDE PLANK WARRANTY

LIMITED STRUCTURAL WARRANTY

Northern Wide Plank warrants to the original retail purchaser of its products that The Northern Wide Plank Engineered Hard-Wax Oil Finished Floors, in its original manufactured condition, shall be free from manufacturing defects, delamination, and improper grading for as long as you own your Flooring (except as otherwise noted below).

25 YEAR RESIDENTIAL SURFACE FINISH LIMITED WARRANTY

The surface finish of Flooring purchased for residential use is warranted by Northern Wide Plank to not crack, flake, peel, or blister. The surface finish of flooring is also warranted to not wear through or separate from flooring for 25 years from the date of purchase under normal residential traffic conditions so long as all care and maintenance instructions provided by Northern Wide Plank are followed. Failure to do so will void this warranty. This wear-through warranty is subject to 100% finish removal over a minimum of 10% of the total installation.

3 YEAR COMMERCIAL SURFACE FINISH LIMITED WARRANTY

The surface finish of Flooring purchased for commercial use is warranted by Northern Wide Plank to not crack, flake, peel, or blister. The surface finish of Flooring is also warranted to not wear through or separate from flooring for 3 years from the date of purchase under normal commercial traffic conditions so long as all care and maintenance instructions provided by Northern Wide Plank are followed. Failure to do so will void this warranty. This wear-through warranty is subject to 100% finish removal over a minimum of 10% of the total installation.

WARRANTIES APPLY TO ORIGINAL PURCHASER ONLY

All Flooring warranties, including any implied warranties, are non-transferable and apply only to the original retail purchaser of the floor. All warranty coverage terminates if you sell or otherwise transfer the Flooring or the property to which the Flooring is attached.

LIMIT ON IMPLIED WARRANTIES TO THE GREATEST EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY ON FLOORING, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. SOME PROVINCES OR STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

WHAT THIS WARRANTY DOES NOT COVER

In order to be covered under this limited warranty, the Flooring must be properly installed by a licensed flooring contractor, conforming to all installation instructions provided to you by Northern Wide Plank. Floating installations are not covered by this warranty. This warranty does not cover damage caused by improper installation of the Flooring. In order to be covered under this limited warranty, the Flooring must be purchased from Northern Wide Plank or an authorized dealer. Northern Wide Plank offers NO additional warranties, express or implied, other than stated above. Neither a dealer nor anyone else has the authority to alter the terms of this warranty. Any representations or promises made by your rep, dealer or installer are not binding on Northern Wide Plank.

This warranty does NOT cover minor separations between boards due to normal expansion and contraction that wood floors will experience, due to weather conditions or other outside forces (extreme heat, dryness, or moisture). This warranty does not cover cupping, delaminating, and/or crowning due to excessive/insufficient moisture or humidity. This warranty does not cover damage resulting from the failure to properly maintain Flooring and may be voided due to your failure to follow all Northern Wide Plank care and maintenance instructions.

This warranty does not cover damage caused by improper or incorrect use or application of any product on Flooring. This warranty does not cover naturally occurring elements of wood flooring, including but not limited to, open knot holes, pits, wormholes, or other characteristics resulting from true craftsmanship or hand-scraping of Flooring. This warranty does not cover damages caused by or relating to improper transportation, storage, or installation of the Flooring. **This warranty does not cover any defects unless the square footage of such defective flooring exceeds five percent (5%) of the total square footage of your purchased Flooring.**

This warranty does not cover manufacturing defects in Flooring that has been installed which are visible or which reasonably could have been found by you or your installer prior to installation. Purchaser must notify Northern Wide Plank of any such manufacturing defects **before** installing Flooring. If not properly notified, Northern Wide Plank will not be held liable for any costs or expenses incurred as a result of the purchase or installation of any such defective or unsatisfactory Flooring.

This warranty does not cover variances in colour or grain found in samples or photographs supplied by Northern Wide Plank or variances in colour or grain between samples and Flooring actually received by you. This warranty does not cover any change to the Flooring caused by exposure to light and oxygen, including any colour change or the development of a unique patina over time. This warranty does not cover indentations, scratches or other damage caused by negligence, intentional acts, pets, spiked heeled shoes, water, sand, abuse or other misuses of the Flooring.

This warranty does not cover damages resulting from the failure to provide proper environmental conditions, including but not limited to maintaining proper humidity levels. This warranty does not cover surface checking/splitting resulting from high or low relative humidity and/or mildew, discolouration, or cupping resulting from subfloor moisture.

This warranty does not cover damage resulting from the failure to follow Northern Wide Planks installation and maintenance instructions, including but not limited to the failure to use approved adhesives, moisture barriers, and failure to follow Northern Wide Plank Flooring maintenance product instructions. We recommend that you use only Northern Wide Plank-approved maintenance products to clean and maintain your flooring, such as Osmo Wash & Care, Osmo Liquid Wax Cleaner, and Osmo Hardwax Oil. Use of cleaning or maintenance products other than those specifically formulated for the Flooring, or improper use or application of any cleaning or maintenance product, may cause damage to the Flooring surface and may void all warranty. This warranty does not cover damage resulting from the use of adhesive tape of any kind on any oil finished floor for any period of time. Failure to comply may result in the removal of the finish. This warranty does not cover special, incidental or consequential damages of any kind. Some states do not allow the exclusion or limitation of special, incidental or consequential damages, so the above limitation may not apply to you.

RADIANT HEAT SYSTEMS

Northern Wide Plank Engineered Wood Flooring is warranted for use with Radiant Heat Systems. If such Flooring is installed over a radiant heating system, the surface temperature of the Flooring must not exceed 85 degrees Fahrenheit. Substantial temperature changes may damage the Flooring. Flooring must be heated gradually in 2°C (4°F) degrees increments every 24 hours. We recommend that a dedicated thermostat is installed to allow the temperature of the Radiant Heat System to be accurately controlled. For warranty coverage to apply, the Flooring must be authorized for use with a radiant heating system and the installation must conform to Northern Wide Plank's **Installation Over Radiant Heat Guidelines For Engineered Wood Flooring**, including the placement of approved under-floor heat sensors.

WHAT NORTHERN WIDE PLANK WILL DO

Northern Wide Plank, at its discretion, will either repair and/or replace the Flooring which is defective or credit you for the portion of the purchase price applicable to the Flooring which is defective. You are responsible to pay for shipping and handling for any replacement Flooring, along with any and all other costs related to the defective Flooring (e.g., labour to remove Flooring, labour to install replacement Flooring, additional materials required to install replacement Flooring, removal of any household fixtures or furniture required to repair or replace the Flooring, hotel stays required due to repair or replacement, etc.). Due to the nature of the product, replacement Flooring is not guaranteed to match the original Flooring in terms of colour, tone, pattern or other natural characteristics of wood. These remedies are your sole and exclusive solution under this warranty.

HOW TO GET SERVICE

First, contact Northern Wide Plank by telephone at 1-877-763-6169, by mail at 5930 Lloydtown Aurora Rd, Schomberg ON L0G 1T0 or by email at info@northernwideplank.ca. Where possible, any claims made under this warranty will be resolved within 30 days. However, due to the nature of certain claims and/or forces outside Northern Wide Plank's control, certain claims may take longer to resolve. If your complaint has not been resolved within 30 days of your claim, please contact Northern Wide Plank directly for further assistance.

YOUR RIGHTS UNDER STATE LAW

This warranty gives you specific legal rights, and you may also have other rights, which vary from province to province or state to state.

GOVERNING LAW, FORUM AND VENUE

This warranty shall be interpreted in accordance with the laws of the Province of Ontario, without regard to any choice of law provisions which might otherwise apply in Ontario or elsewhere. Northern Wide Plank and customer agree that the Ontario Court of Justice shall have exclusive jurisdiction to adjudicate any claim or controversy arising out of or relating to this warranty or Northern Wide Plank Flooring.

You acknowledge and agree that all actions or proceedings arising in connection with this warranty shall be tried and litigated exclusively in the Province of Ontario. If any provision of this warranty is found to be unenforceable, the remaining provisions will remain in full force and effect.

Read the Northern Wide Plank Flooring Installation Guide thoroughly before installation. For best results, we recommend using a National Wood Flooring Association-certified professional installer.

DUE TO THE NATURAL MATERIALS AND UNIQUE FINISHING PROCESSES, NORTHERN WIDE PLANK WOOD PRODUCTS MAY EXPERIENCE TONAL AND COLOUR VARIATION BETWEEN PLANKS DEPENDING ON TIME IN OR OUT OF THE PACKAGING AND CONDITIONS SUCH AS WEATHER, TEMPERATURE, LOCATION, MOISTURE LEVELS OR PROPER MAINTENANCE AND INSTALLATION. TO AVOID DRAMATIC VARIATION MAINLY CAUSED BY AGEING, IT IS RECOMMENDED INSTALLATION BE COMPLETED FROM THE SAME LOT.

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